



# Monthly Research Report

June 2025



Prepared by:



#### Lake Tahoe Monthly Hotel Performance

#### June 2025





### Lake Tahoe Daily Hotel Performance

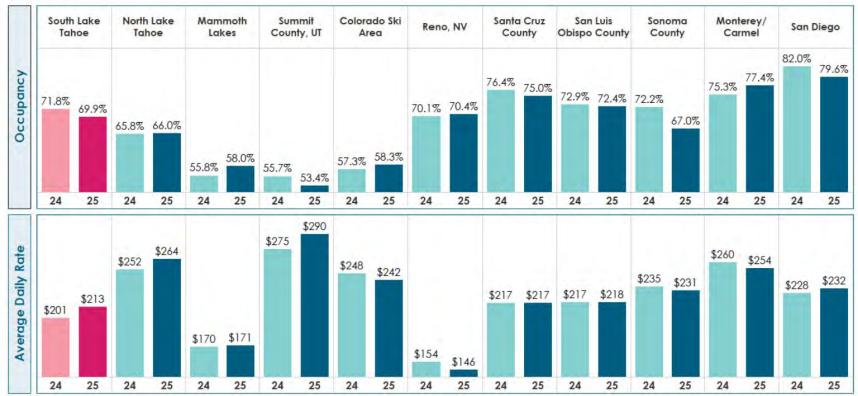
### June 2025

|    | Sunday                   |    | Monday                   |    | Tuesday                  | W  | ednesday                 | T  | hursday                  |    | Friday                   | S  | aturday                 |
|----|--------------------------|----|--------------------------|----|--------------------------|----|--------------------------|----|--------------------------|----|--------------------------|----|-------------------------|
| 1  |                          | 2  |                          | 3  |                          | 4  |                          | 5  |                          | 6  |                          | 7  |                         |
|    | Occ: 58.0%<br>ADR: \$161 |    | Occ: 55.4%<br>ADR: \$170 |    | Occ: 53.7%<br>ADR: \$165 |    | Occ: 55,6%<br>ADR: \$175 |    | Occ: 57.4%<br>ADR: \$181 |    | Occ: 70.9%<br>ADR: \$217 |    | Occ: 81.19<br>ADR: \$22 |
| 8  |                          | 9  |                          | 10 |                          | 11 |                          | 12 |                          | 13 |                          | 14 |                         |
|    | Occ: 69.8%<br>ADR: \$193 |    | Occ: 67.3%<br>ADR: \$177 |    | Occ: 69.0%<br>ADR: \$178 |    | Occ: 65.0%<br>ADR: \$180 |    | Occ; 70.9%<br>ADR: \$194 |    | Occ: 76,1%<br>ADR: \$260 |    | Occ: 83.99<br>ADR: \$27 |
| 15 |                          | 16 |                          | 17 |                          | 18 |                          | 19 |                          | 20 |                          | 21 |                         |
|    | Occ: 59.0%<br>ADR: \$185 |    | Occ: 61.0%<br>ADR: \$176 |    | Occ: 63.6%<br>ADR: \$178 |    | Occ: 72.9%<br>ADR: \$184 |    | Occ: 81.3%<br>ADR: \$211 |    | Occ: 85.4%<br>ADR: \$266 |    | Occ: 86.35<br>ADR: \$27 |
| 22 |                          | 23 |                          | 24 |                          | 25 |                          | 26 |                          | 27 |                          | 28 |                         |
|    | Occ: 67,1%<br>ADR: \$180 |    | Occ: 70.7%<br>ADR: \$187 |    | Occ: 70.7%<br>ADR: \$199 |    | Occ: 73.1%<br>ADR: \$202 |    | Occ: 77.5%<br>ADR: \$214 |    | Occ: 78.3%<br>ADR: \$249 |    | Occ: 85.39<br>ADR: \$27 |
| 29 |                          | 30 |                          |    |                          |    |                          |    |                          |    |                          |    |                         |
|    | Occ: 69.4%<br>ADR: \$201 |    | Occ: 67.8%<br>ADR: \$190 |    |                          |    |                          |    |                          |    |                          |    |                         |



#### Lake Tahoe Monthly Comp Set Hotel Performance

#### June 2025





#### Lake Tahoe Monthly Comp Set Hotel Performance

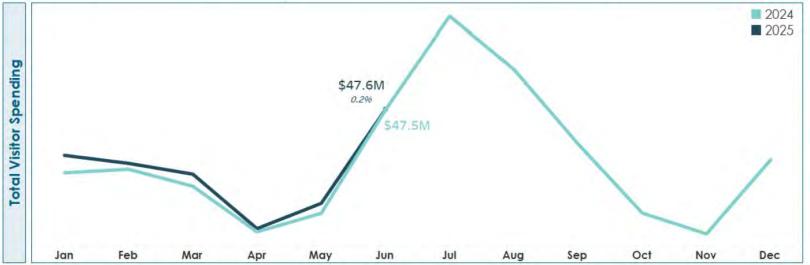
#### Calendar YTD through June 2025





#### June 2025

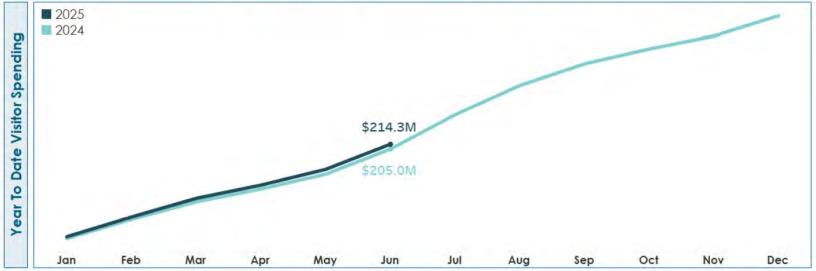
| 2025 | Total        |            | Dome         | estic      | International |            |  |
|------|--------------|------------|--------------|------------|---------------|------------|--|
| e 20 | Spend Amount | Card Count | Spend Amount | Card Count | Spend Amount  | Card Count |  |
| Jun  | \$47,644,765 | 259,700    | \$46,697,316 | 254,332    | \$947,449     | 5,368      |  |
| YOY  | 0.2%         | -2.3%      | 0.3%         | -2.3%      | -4.4%         | 1.8%       |  |





### Calendar YTD Through June 2025

| 25  | Total         | al         | Dome          | estic      | International |            |  |
|-----|---------------|------------|---------------|------------|---------------|------------|--|
| TO  | Spend Amount  | Card Count | Spend Amount  | Card Count | Spend Amount  | Card Count |  |
| _   | \$214,281,612 | 1,124,527  | \$208,432,153 | 1,099,181  | \$5,849,459   | 25,346     |  |
| YOY | 4.5%          | 3.6%       | 4.5%          | 3.6%       | 4.4%          | 5.9%       |  |





### Top Domestic Origin Markets - June 2025

|                                      | Spend Amount F | YOY % Change | Card Count | YOY % Change |
|--------------------------------------|----------------|--------------|------------|--------------|
| Sacramento-Roseville-Folsom, CA      | \$6,458,398    | -5.3%        | 42,839     | -7.2%        |
| San Francisco-Oakland-Berkeley, CA   | \$6,079,514    | 0.8%         | 30,885     | -2.1%        |
| San Jose-Sunnyvale-Santa Clara, CA   | \$2,648,969    | -1.6%        | 13,445     | -2.0%        |
| Los Angeles-Long Beach-Anaheim, CA   | \$2,537,250    | -0.7%        | 12,099     | -2.1%        |
| Reno, NV                             | \$2,151,224    | -7.8%        | 19,745     | -8.1%        |
| San Diego-Chula Vista-Carlsbad, CA   | \$1,675,057    | 11.4%        | 9,918      | 8.8%         |
| Stockton, CA                         | \$1,270,347    | -5.7%        | 6,804      | -7.9%        |
| Gardnerville Ranchos, NV             | \$1,228,947    | 4.2%         | 8,661      | -0.5%        |
| Las Vegas-Henderson-Paradise, NV     | \$1,192,426    | 20.5%        | 4,517      | 4.8%         |
| Riverside-San Bernardino-Ontario, CA | \$1,006,870    | 8.7%         | 4,550      | 1.5%         |
| Phoenix-Mesa-Chandler, AZ            | \$916,243      | -2.0%        | 3,487      | 2.6%         |
| Santa Rosa-Petaluma, CA              | \$733,064      | 1.4%         | 3,489      | 0.5%         |
| Modesto, CA                          | \$718,023      | -10.5%       | 3,691      | -10.5%       |
| Carson City, NV                      | \$670,978      | -1.9%        | 6,397      | -3.0%        |
| Vallejo, CA                          | \$670,086      | -11.6%       | 3,714      | -8.8%        |

### Top International Origin Markets - June 2025

|                     | Spend Amount F | YOY % Change | Card Count | YOY % Change |
|---------------------|----------------|--------------|------------|--------------|
| Canada              | \$133,005      | -34.5%       | 585        | -22.5%       |
| United Kingdom      | \$90,901       | 6.2%         | 477        | 23.6%        |
| Germany             | \$87,886       | 5.6%         | 597        | 0.8%         |
| China Mainland      | \$59,978       | 16.3%        | 293        | 5.8%         |
| India               | \$59,714       | 18.9%        | 393        | 27.6%        |
| Australia           | \$59,133       | -15.7%       | 282        | -20.8%       |
| France              | \$33,735       | -22.4%       | 243        | 4.7%         |
| Mexico              | \$33,414       | 4.8%         | 222        | 11.0%        |
| Republic Of Ireland | \$28,439       | 25.8%        | 119        | 12.3%        |
| Switzerland         | \$27,104       | 26.9%        | 148        | 8.8%         |
| Taiwan              | \$19,476       | 9.2%         | 106        | 32.5%        |
| Netherlands         | \$17,769       | 11.3%        | 93         | 9.4%         |
| New Zealand         | \$15,972       | -18.7%       | 77         | -32.5%       |
| Philippines         | \$15,781       | 70.3%        | 73         | 23.7%        |
| South Korea         | \$13,019       | -30.6%       | 89         | 3.5%         |

#### Reno-Tahoe International Airport Passenger Count

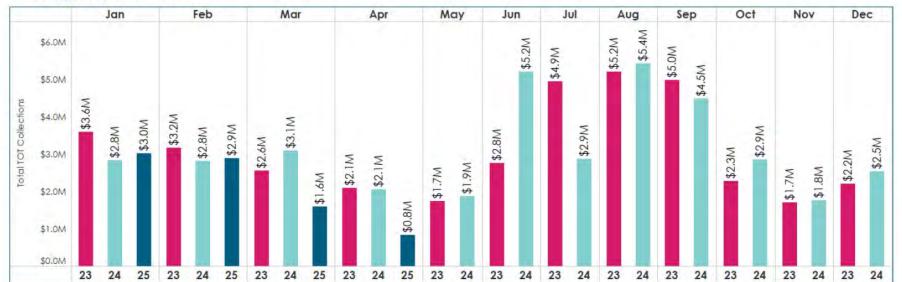
#### June 2025

Source: Reno-Tahoe International Airport



#### Lake Tahoe Monthly TOT Collections

#### Through April 2025



2024 & 2025 TOT Collection by Month

|                               |      | Jan    | Feb    | Mar    | Apr    | May    | Jun    | Jul    | Aug    | Sep    | Oct    | Nov    | Dec    | Grand Total |
|-------------------------------|------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------------|
| City of South                 | 2024 | \$1.3M | \$1.4M | \$1.6M | \$0.7M | \$1.0M | \$2.0M | \$2.8M | \$2.3M | \$1.9M | \$1.1M | \$0.7M | \$1.7M | \$18.5M     |
| Lake Tahoe                    | 2025 | \$1.5M | \$1.5M | \$1.6M | \$0.8M |        |        |        |        |        |        |        |        | \$5.5M      |
| Douglas                       | 2024 | \$1.6M | \$1.4M | \$1.5M | \$1.3M | \$0.9M | \$3.2M | \$0.0M | \$3.2M | \$2.6M | \$1.8M | \$1.1M | \$0.9M | \$19.4M     |
| County - Lake<br>Tahoe Townsh | 2025 | \$1.5M | \$1.4M |        |        |        |        |        |        |        |        |        |        | \$2.8M      |

\*This data shows total TOT tax collected by the City of South Lake Tahoe and Douglas County.

## American Travel Sentiment Study – wave 98

#### \*Survey fielded July 1, 2025; US National Sample of 1,000 adults 18+

are extremely inderested in touring all or part of Route 66 at some point.

#### American Travel Sentiment Wave 98 Highlights 1. Concerns About Gas Prices Return to Previous Levels Concerns about gas prices were at a low in June 2025 with 17% of travelers indicating it was greatly impacting their travel decisions. It has since returned to previous levels with a sor-point increase in July 2025 (23%). Decreite fuel trices remaining lower than last summer, this is likely due to the overall impact of inflation and personal financial concerns. 2. Half of Travelers Have Spent At Least One Night Following a Touring Route Half (16%) of travelers have spent at least one night following a touring route or scenic/historic highway in the last five years. A quarter (25%) of travelers followed a touring route once and three in ten (31%) have done so multiple times. 3. Majority of Travelers Used Their Personal Vehicle on a Touring Route Seven in ten (68%) travelers who have spent time following a touring route used their own car/truck on the route. About one third (35%) used a rantal 4. Dining, Outdoor Scenery, and Historical Sites/Attractions are Top Interests on Touring Routes The top three interests while on touring routes are great local restaurants, cales and dining (40%); wonderful outdoor scenery (40%); and historical sites/attractions 136%) 5. A Third of Travelers are Extremely Interested in Touring Route 66 With Route 56's 100" year anniversary coming up, a third (33%) of travelers



Source: Longwoods International

# **US Market Review**

#### West Region Mountain Market Summary – June 2025

- "The peak of the summer season is upon us, and with warm weather hitting much of the country, mountain getaways are an excellent travel option that offer cool getaways, hiking and riding rails and mountain streams (as opposed to hot sand, riptides and jammed beaches)."
- "The occupancy booking pace data would seem to indicate that the best-in-months economic conditions are working in favor of mountain destinations."
- "Major dips in available inventory this year versus last, which sunk further over the last 30 days, are impacting the data. Actual demand in terms of room nights was still down in June."
- "Though most nights in July are weak compared to last year and overall room night demand for the season sank, revenue actually increased, with lodging suppliers seemingly finding an ADR sweet spot that allows revenue wins with lower volume and visitation."
- "With big deficits in visits from Canada, Europe, Mexico and Down Under, travel as a whole is taking a hit
  that is refocusing a lot of efforts on attracting more domestic travel."
- "We have an increasing number of 'diners' going after a piece of the same domestic pie, meaning smaller slices for some."





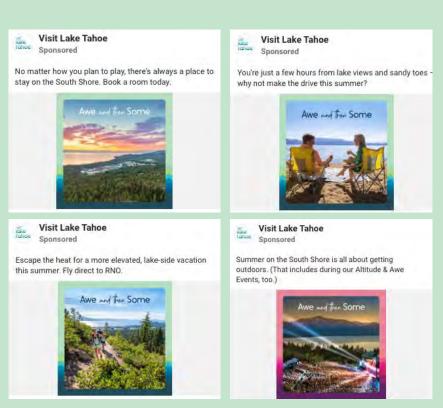


# Digital Performance Recap FY25



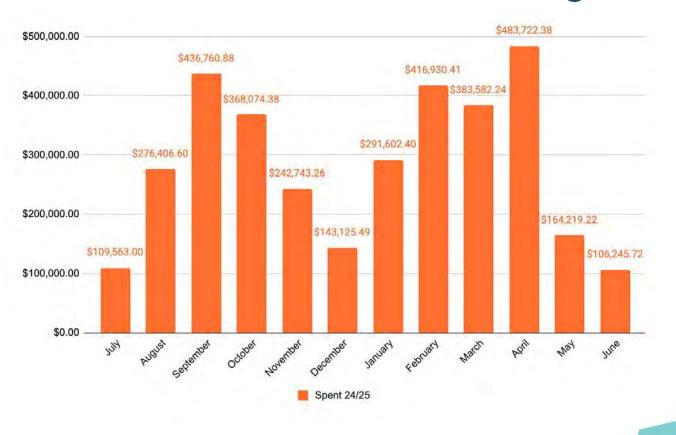
# Designated Marketing Areas

- Los Angeles
- Las Vegas
- San Diego
- Phoenix (July-November)
- Dallas (November-June)
- Chicago
- San Francisco (select channels)
- Sacramento (select channels)
- Seattle, Portland, Fresno (sustainability)





# Annual Paid Media Budget – FY25



# Performance Dashboard | FY25

+14%

Overall Traffic YoY

+2%

Organic Traffic YoY

+39%

Paid Traffic YoY

+14%

**Total Users YoY** 

+13%

Partner Referrals YoY

+22%

**Lodging Referrals YoY** 

# FY25 Key Takeaways

# Organic Search: Visibility Up, New Strategies Ahead

Organic performance improved:

- +9% increase in Page 1 keywords
- +12% growth in Top 3 rankings

Despite headwinds from Google's Al Overviews and expanding SERP features, contributing to a 15% drop in H1 traffic, overall FY25 traffic was still up 2% YoY.

We're adapting with strategies like itinerary content, enhanced structured data, and Al-friendly optimizations to secure visibility in evolving search formats.

#### Paid Media: Strong Performance Across the Funnel

FY25 Paid Media campaigns delivered across all KPIs at a 44% increase in spend:

- +50% sessions
- +72% lodging referrals
- +66% impressions
- +12% engagement

Our strategic placements clearly reached the right audience, driving awareness, consideration, and conversions.

With the release of the Awe Study and docuseries, we will align media and messaging across travel journey stages to drive brand lift, engagement and travel interest, while still guiding audiences toward booking.

#### Email: High-Performing Channel on the Rise

The email newsletter drove 43% more site traffic YoY, with increases:

- +6% session duration
- +3% open rate
- -12% CTR

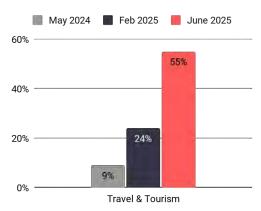
A refreshed template design and ongoing data-driven experimentation are laying the groundwork for stronger performance in FY26, with a particular focus on reversing the CTR decline and unlocking greater overall impact.

# FY25 Key Performance Indicators (KPI)

| Metric                          | FY25 KPI Performance<br>Pace = 100% (Month 12 of 12)                                       | FY24 Annual Goals<br>July '24 - June '25 |
|---------------------------------|--|--|
| Primary KPI Partner Referrals   | ACTUAL: 579,445   <mark>98%</mark> of goal met<br>Lodging: 304,333   Things to Do: 184,602 | 588,930 Referrals                        |
| Supporting KPI Overall Sessions | ACTUAL: 4,451,935   103% of goal met   | 4,314,265 Sessions                       |
| Supporting KPI Organic Sessions | ACTUAL: 1,809,994   <mark>96%</mark> of goal met   | 1,877,407 Sessions                       |
| Supporting KPI Paid Sessions    | ACTUAL: 2,118,597   116% of goal met   | 1,831,675 Sessions                       |
| Newsletter Sign Ups             | 4,061 (- <b>12% YoY</b> )  |  |
| Average Session Duration        | 3m 03s (+5% YoY)   |  |

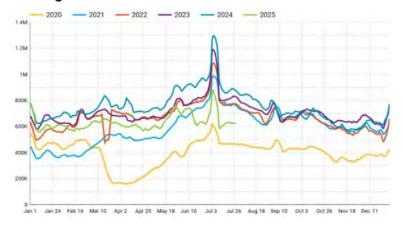
# How Al-generated Results in Google SERPs are affecting travel & tourism

#### **Al Overview Presence in Google**



In the latest data from our partner, Brightedge, **55% of searches in the travel industry showed an Al Overview** at the top of the search results page. Google's Al Overviews mean more searchers are getting their answers directly in search results, without clicking through to a website.

#### Organic Search traffic trends for 400+ DMOs



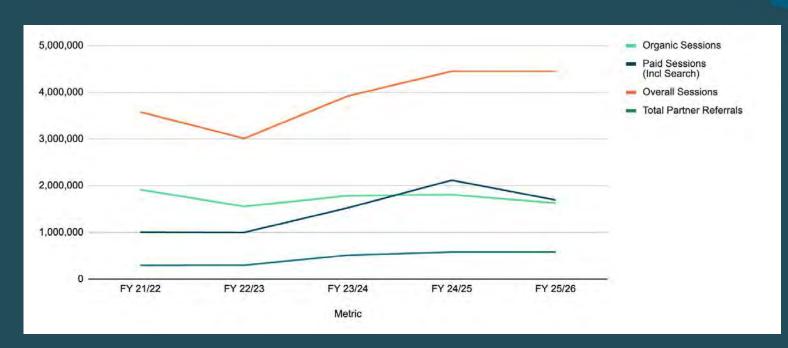
Simpleview, which tracks website traffic from 400+ DMOs, reported an average **40% decline YoY in traffic from the organic search channel** in July.



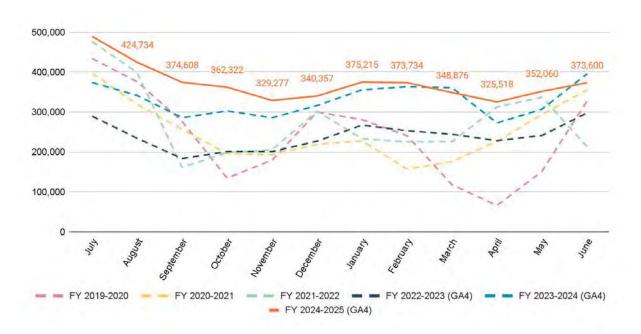
# FY26 Goal Breakdown

| Metric                         | FY 24/25<br>(GA4)              | Proposed Goal for FY<br>25/26        | Reasoning   |
|--------------------------------|--------------------------------|--------------------------------------|---|
| Organic Sessions               | 1,809,994<br>(+1% YoY)         | 1,629,000<br>( <b>10% Decrease</b> ) | Given Google's expansion of AI Overviews and SERP features that answer queries directly on the SERP and changes to the way people are searching, we believe we will see a reduction in Organic Search Sessions in FY25/26.  |
| Paid Sessions<br>(Incl Search) | 2,118,597<br>(+39% YoY)        | 1,694,878<br>( <b>20% Decrease</b> ) | With the roughly 30% decrease in paid budget, we have shifted the media plan to focus more on maintaining partner referrals with fewer placements focused on awareness and brand partnerships.  |
| Overall Sessions               | 4,451,935<br>(+14% YoY)        | 4,451,935<br>( <b>Steady</b> )       | Given the decrease in paid media budget as well as the uncertainty around how Google's SERP will continue to change in the coming year, it's important to set a goal that maintains year over year growth while remaining achievable in a dynamically changing environment. |
| Total Partner Referrals        | 579,445<br>( <b>+13% YoY</b> ) | 579,445<br>( <b>Steady</b> )         | With a decrease in paid media budget and declines in travel and tourism organic traffic across the board amid a changing SERP landscape, it is important to set a total partner referral goal that achieves growth year over year while remaining attainable.               |

# Goals Over Time



# Overall Sessions | Supporting KPI

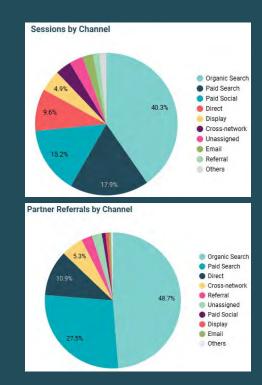


| FY24/25<br>Overall Sessions | 4,451,935 |
|-----------------------------|-----------|
| Fiscal Year Goal            | 4,314,265 |
| % of Goal Reached           | 103%      |



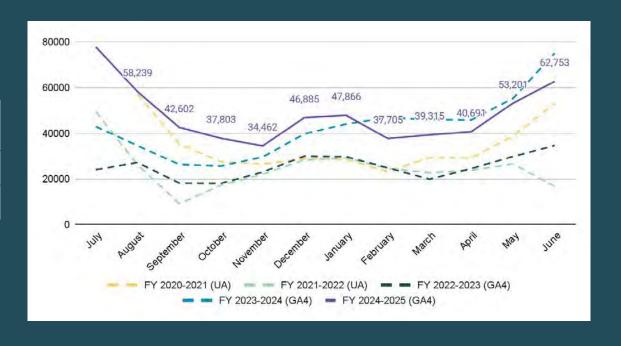
# Channel Performance Overview | YoY

| Session default chan | Sessions - | % ∆      | Engagement rate |
|----------------------|------------|----------|-----------------|
| Organic Search       | 1,809,994  | 1.2% 1   | 72.57%          |
| Paid Search          | 805,188    | 37.5%    | 46.82%          |
| Paid Social          | 680,994    | 22.9%    | 19.02%          |
| Direct               | 428,532    | -10.7% # | 52.84%          |
| Display              | 217,849    | 30.3%    | 36.57%          |
| Cross-network        | 160,796    | 12.2%    | 60,83%          |
| Unassigned           | 139,324    | 1,041.6% | 77.81%          |
| Email                | 106,519    | 31,2%    | 35.47%          |
| Referral             | 66,340     | -15.5% # | 70.73%          |



# Partner Referrals | Primary KPI

| FY24/25<br>Partner Referrals | 579,445 |
|------------------------------|---------|
| Fiscal Year Goal             | 588,930 |
| % of Goal Reached            | 98%     |





# Organic Performance | FY25

68.2M 1.8M

Organic Impressions

**Organic Sessions** 

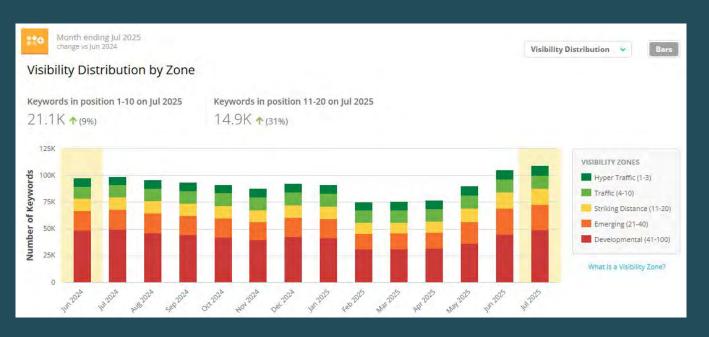
+9%

Page 1 Keywords YoY

# Organic Ranking

Visitlaketahoe.com is ranking for 139,200 total keywords.





# Paid Media Performance | FY25

329M

Paid Media Impressions

1.3M

Paid Media Sessions (Excl. Search) +34%

Paid Media
Partner Referrals YoY

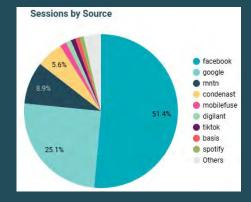
# **Annual Paid Media Performance**

#### **Annual Recap:**

- Sessions: 1,301,028 (+51% YoY)
- Avg Engagement Rate: 35% (+12% YoY)
- Avg Pages/Session: 1.37 (+0% YoY)
- Partner Referrals: 52,172 (+34% YoY)
- Conversion Rate: 4% (-6% YoY)
- **Spend:** \$3,075,000 (+48% YoY)
- Impressions: 329 Million (+66% YoY)

#### The largest session traffic for FY25 came from:

- Los Angeles 141,732
- San Francisco 81,613
- Las Vegas 74,278
- Sacramento 69,526
- San Jose 50,692

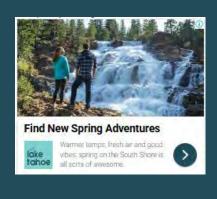




# Creative/Audience Performance

- The Seasonal Events Campaign we ran in Winter/Spring held the highest CTR of any campaign at 20%
- The best performing audience creative was the fall Live Music
  - The lowest performing audience from a conversion and CTR perspective was Affluent summer '24
- Our Display ads for Families average held the highest CTRs and Conversion Rates
- The largest session traffic for FY25 came from LA, Sacramento, San Francisco, Las Vegas, San Diego and Phoenix











# Paid Search Performance | FY25

+38%

Paid Search Sessions YoY

+20%

Paid Search Conversion Rate YoY

+27%

Paid Search Lodging Referrals YoY



# lake tahoe Public Relations

- Weidinger PR is our Agency of Record
- Events (ACC, OSS)
- Press Releases
- FAMs (journalists, media)
- Crisis Management
- Influencers / Content Creators



# Key Messages

- "Always On" approach and promote midweek stays
- What's New: major renovations, event center and Tahoe Knight Monsters, attractions, dining, etc.
- Promote to drive markets and flight markets

# Results

- Circulation, Viewership, Listenership: 1.1 billion
- Total publicity value: \$8,000,000\*
- More than 300 articles with exposure in 19%+ of top 150 desirable outlets including Forbes, USA Today, Lonely Planet, Outside, AARP, AFAR, Powder Magazine, San Francisco Chronicle, Sacramento Bee, Modesto Bee, and Fresno Bee.

Per Critical Mention, third-party industry tracking platform



# Paid Digital Influencer Results

- Hosted 8 influencers with a focus on lodging, quality content, mid-week off-peak season, family, recreation, luxury, and entertainment.
- Generated 59 pieces of content
- Audience of 2.99 million
- 27,000 engagements (combined total of likes, comments and shares on social)















# Domestic and International Leisure Sales



- Tour Operators and Travel Agencies
- Online Tour Operators (OTA)
- Receptive Tour Operators/International Inbound Tour Operators
- Travel Advisors/Travel Agents
   Commissionable Tahoe

# lake tahoe



\* \* \* \* 4.5

### Northern California

■ 8 Days 🗸 8 Locations 🏳 1 Country

8 Day California Tour of San Francisco, Lake Tahoe & Yosemite National Park

From \$3,395

**Easy Quote** 

**View Trip** 





TOUR DETAILS

### **SIERRA NEVADA RAIL JOURNEY**

Aerospace Museum of California • California State Railroad Museum • Sacramento Brewery Visit & Tasting • Old Sacramento Waterfront • Sierra Nevada Rail Journey • Virginia City, NV • National Auto Museum • Reno • Lake Tahoe & Heavenly Village • Two Night Stay in Sacramento • Two Night Stay in Reno

from \$1825pp dbl (save up to \$200 per couple \$100 per person)



### **CALIFORNIA RAIL DISCOVERY**

7-Days • Two Rail Experiences • (Napa Valley Wine Train, Sierra Nevada Rail Journey) • San Francisco City Tour • San Francisco Bay Cruise • Sausalito • Winery Tour & Tasting • Lake Tahoe Paddlewheeler Cruise • Old Town Sacramento • Virginia City

from \$2799pp dbl (save up to \$200 per couple \$100 per person)



Sportsmed contact by Vall Lake Table

#### lake tahoe

#### Awe and then some

Stratisting Cultures and Revision, valle Sations is known for this problem without integrated somety cultures understuding in sections serviced involved. Lorentzited ingridition and controlled both full stratigues gardigates in Lake Sation the concernating arms, the Sation state of the Section of green and patient, and or publishment of miles.

To prove of the concernity in most accord control planguages, and only one of the publishment of the Section Sectio

Drect out out top outcome district and first out for yourself why take fisher is an execute place to get away. Assemt then yourse.



#### Nature

Name and the proble-deer values respects recurries vision and but forests South Lake Nation is a hazer for railure estimateds. South in the recently of vicin-capted peaks or you till through the wither so. Whether you've seeking the quility or adverture. South Lake Tahos offers a sturring



#### Activities

South Labe Targe offers enders activities buring spiring. Where surry days are perfect for maker sports the packetowering keywing and sating. On land, you can hille breathfailing trails, discover histories. materials, or unwird with a plants by the stone if you've after some snow hit the slopes for some sking providencing, and providency.



#### Adventure

South Lake Tahon II propagated expensive Parasal over the printing vision, by visionizating or head and or a kingel. Our possit recing by read offering and mountain billing on rugger lensin. Or emphase the tholl of allowables-filled arrow goths or provincialing for a fouly unforgations experience.



#### Margaritaville Resort Lake Tahoe

Sacape for seline se SGM this spring at our all-suite resort. Serve apply."

rojby namnings and dual-activerities days this spring. High out of your guard room rules ther to the sligges for your best oil of the year. Then exply on after our of \$4 specing, got or his no best as a surject our healest provide reducing the fore provided our healest provided our outcome fregion. The provided groups are long or the year of the provided out of remote.





The Coachman Hotal

\$151

400 fine Societes; South Lete Nitrox, CA.

SSCHOLANDER ROAD SOUTH Labor Tabou C.A.

er all this 7.5-clar beach hotel in South Late Tales Anjoy free Wiff, the parking, and a cooling terrain Our guests use the helpful stuff grot the clean.



Hilton Vication Club Lake Tahoe Resort South

\$153 401 Ski Rum Skip, South Lake Talton, CA Step at this recent in South Lake Since, thipsy tree With, a fitness center, and valet perking (auchiege). Our guests precise the height staff and the clear ....



Hilton Vecation Club Tahoe Seasons Lake Tahoe

\$172

Day of the S-day held in South Lake Sature Stops a mortisp termon, a filtness serber, and valet parking (suntherpa), Our quests praise the helpful staff ...

### bedsonline

DISCOVER ALL THAT LAKE

### THAOE HAS TO OFFER

#### Book From Our Exclusive Deals To Save Up To 25% Off!

No matter the time of year, Lake Tahoe offers many exciting activities. Every season brings legendary downhill trails for thrill-seekers and scenic activities perfect for a day of leisure.

Visitors can explore the hiking trails that invite them to immerse themselves in nature. They will also discover beachfront restaurants and marinas filled with water activities, or find a secluded spot to unwind in the sun and end the day with an unforgettable sunset.

This is all accompanied by breathtaking views of Lake Tahoe and the Sierra Nevada mountains. For a different perspective, encourage your clients to take a paddlewheel boat or a gondola ride.

Start planning with our welcome offers to ignite your clients' sense of adventure today!



HOTELS DISCOVER DESTINATION DOWNLOADABLE





Station House Inn.

O TO SARK AVE SOUTH LAKE



Hilton Vacation Club Lake Tahoe Resort





4130 LAKETAHOE BOULEVARD, SOUTH LAKE



Tahoe Seasons Lake

O SADOLE RO. STOL SOUTH



Forest Suites Resort ...

Hotel Becket BW

ignature Collection

1 LAKE RABKWAY, SOUTH LAKETAHOE



Econo Lodge Inn & Suites South Lake Tahoe SOUTH LAKE TAMOR BUILD.



Quality Inn South Lake





O 3500 LAKE TAMOE BUYD. SOUTH LAKE TAHOE



4003 LAKE TAMOE BUYO. SOUTH LAKE TAHOE



#### Explore the Real West



When your Clients work to see and expenence the West at its Best, contact RMHTours.

We are experts on travel in the Western States. Fartner with us to give your Clients an unforgettable heliday.



TOUR OPERATORS: As the largest regional receptive operator for the American Rockies Region, RMHTours will save you time and make your job. easier! We know the rouses. lodges. attractions, and activities that make the Western USA come alive.



THE SITES: From the days that great herds of buffalo roamed the American West, this wild and wonderful wilderness has been unmatched in raw and natural splendor.



FOREIGN VISITORS: What have you always wanted to see and experience out West? You sould view Mount Rushmore and Old Faithful, perhaps watch a Native American Pow Wow. Go river rafting, ride horseback on a mountain trail or enjoy the view from a hot ar balloon. It's up to you!



America 4 You Your Outdoor Adventure Specialists

Home Online Booking Itineraries Contact Us+ Terms and Conditions

### **Itineraries**



8/28





























# lake tahoe

















- Education
- Familiarization
- Product Development
- Product Placement & Marketing

# lake tahoe











#### Lake Tahoe Discover higher deventures largest manager hales.

Where earths legact mountain talls in fourth constituted has deen beautiful tale in the UEL, using Table is one of California most popular receipt. destinations, this or the botter between the US states of Colfornia and Newson. or or alleration of 1,547 mesons. With appendix to the or on allera Names in countries range, it resides to restore others wrong. The organization resident and programme landscapes surrounding time Table Inside too to take a brest floor

You can experience diverse this existing adventures here in every session. The late offers a wide large of curdoor activities for all agest litherter on, by, or it the little: Later Tence has purposed for exercising that I also be particled by the many free CASE ADDRESS OF THE BUTTON STREET, AND THE PARTY OF LANS TO THE

More information executions Tables



#### Recommendations









#### Travel ideas

But the can be conscribed to your second or have consultants will be larger to cheen a personal and offer furnish





















Disease Street, Service Street, or

travel&co. ABOUT SKI & BOARD DROUP EXTRAS. / CATURED OFFICES A GGALS

Known for the 300+ bluested divis 8 year.

Other Activities

### Heavenly Mountain Resort

Heavenly Mountain Resort is jam-packed with adventurous runs for boarders and skiers, especially the intermediate level. The ski resort is conveniently located near one of the largest peaks in North America and on the Nevada/California border. The skiable terrain stretches over 4,800 acres with a total of 97 runs and 28 lifts. Soak in the stunning views of Lake Tahoe on or off the slopes and enjoy the après with an abundance of nightfife and good selection of restaurants - on both the California and Nevada side,



Sign up for our latest ski/board deals, special offers and travel inspiration.

Sign me up

| Card Count | Spend Amount | Purchase Year | Origin Country      |
|------------|--------------|---------------|---------------------|
| 53,109     | 11,818,920.5 | All           | All                 |
| 4,907      | 1,651,221.9  | 2024          | Mexico              |
| 6,212      | 1,468,580.6  | 2024          | Canada              |
| 3,394      | 1,037,481.9  | 2024          | Australia           |
| 3,708      | 861,439.3    | 2024          | United Kingdom      |
| 5,485      | 830,098.9    | 2024          | Germany             |
| 2,713      | 639,705.5    | 2024          | China Mainland      |
| 2,793      | 483,069.8    | 2024          | France              |
| 1,591      | 339,486.9    | 2024          | Brazil              |
| 1,268      | 271,465.4    | 2024          | Switzerland         |
| 1,670      | 260,794.2    | 2024          | Republic Of Ireland |
| 1,806      | 255,964.6    | 2024          | India               |
| 882        | 199,936.9    | 2024          | New Zealand         |









# Meetings, Conventions, and Sports Sales

LTVA promotes the South Shore as a premier destination for meetings, conferences, corporate retreats, sporting events, and other group gatherings. The team supports prospective clients by identifying suitable venues, connecting them with local contacts, and providing resources for transportation, recreation, and dining.



# **FY25 Sales Activity**

In FY25, LTVA staff attended 30 Meetings, Incentives, Conferences & Exhibitions (MICE) and sports-related trade shows, conducting more than 525 one-on-one appointments across multiple verticals and regions. Events attended included:

- SITE Incentive Summit Americas
- Connect Marketplace (Spring, Winter, Regional)
- Smart Meetings National Events
- TEAMS Conference
- Northstar Regional Trade Shows
- US Sports Congress
- CalSAE Seasonal Spectacular & ELEVATE

- MPI ACE
- ConferenceDirect
   Annual Partner Meeting
- Huddle Up Group Great
   8 Sports Conference
- HelmsBriscoe Annual Partner Conference
- Meetings Today West
- Visit California's Taste of California Roadshow (Chicago, Washington DC, Milwaukee, Atlanta)

## Destination Hosting & Strategic Sports Efforts

ITVA hosted several high-profile industry events in FY25, welcoming meeting and leisure planners from around the world. Notable events included Northstar's Small & Boutique Meetings and the S.P.O.R.T.S Invitational for tournament rights holders. Targeted outreach in the youth sports market continued, capitalizing on the opening of the Tahoe Blue Event Center and the upcoming City of South Lake Tahoe Recreation and Aquatics Center.

- Multi-year contracts are already in place to secure future events.
- Sales outreach in FY2 brought 20 non-event center meetings to South Lake Tahoe, generating 1,600 attendees and 3,400 room nights.



# Meetings, Conventions, & Sports Marketing

LTVA continued its partnership with Digital Edge, a professional meetings marketing agency, to further develop the Meet, and Then Some campaign. In FY25, the campaign was enhanced with an updated landing page at lakefrontmeetings.com.

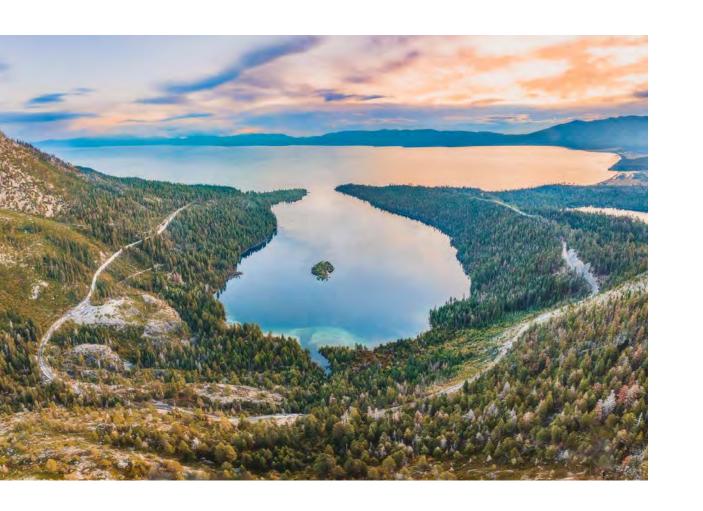
### **Campaign Objectives**

- Increase exposure of the Tahoe Blue Event Center, rebranded and newly renovated lodging, and South Shore properties catering to groups.
- Highlight the variety of hotel products, venues, and year-round activities available for meeting and sports groups.
- Expand vertical markets including incentive, corporate, small regional trainings, and state associations (Nevada/California/Oregon).

### **Tactics & Channels**

- Content marketing and development
- Email marketing and social media distribution
- Year-round social video series showcasing group activities
- Refreshed "Meetings Hero" video with updated content





### LTVA Funded Events FY25

### Significant Events - 1,500+ Attendees

- American Century Championship (TDVA)
- · Lights On The Lake Fireworks (TDVA)
- Summer Concert Series (TDVA)
- Toyota Air & Après

### Important Events - 400 - 1,500 Attendees

- Live at Lakeview
- Meyers Fall Festival
- Ski Run & Meyers Farmers Markets

### Local / Moderate Events - Under 400 attendees

- Lake Tahoe Gingerbread Competition
- LTCC Steak Cookoff
- Music In The Park





### FY 25 Highlights

- Colin Jost | July 13, 2024 (SOLD OUT)
- Four conferences grossing over \$100,000 | Sept-Nov 2024
- Parker McCollum | October 26, 2024 (SOLD OUT)
- Jo Koy | November 9, 2024 (SOLD OUT)
- Air1 Worship Tour | November 10, 2024 (SOLD OUT)
- NCAA Women's Basketball Game | Nevada v. Colorado | November 12, 2024
- Two-Day John Summit | February 21-22, 2025 (SOLD OUT)
- First seven months generated +\$200k in Sales Tax Revenue and
  - +\$400k in Entertainment Tax Revenue
- Non-profits work concessions to fundraise









# **Tahoe Knight Monsters**

- 2024 2025 Inaugural Season
- Season runs October April
- 36 regular season home games + potential for playoffs
- Affiliate of the Vegas Golden Knights
- Member of the ECHL
- Annual net revenue of \$750k for Tahoe Blue Event Center
- Fun, family, entertainment for residents and tourists
- Strong community engagement
- Making a long-term commitment to Douglas County





### Tahoe Blue Event Center Room Nights Generated

The below figures are based on tracked room blocks and do not include bookings outside of room blocks or for events in which room blocks were not required, which would increase these figures by an estimated 25% - 30%.

### FY25 Q1 & Q2 Actuals | July 2024 - EOY

- Tracked room blocks for conventions, conferences, sports & industry events: 8,868
- Based on data from 16 conferences, conventions and youth sporting events
- Estimated room night revenue: **\$1.69 million** (using 12-month ADR average: \$191)

### FY25 Q3 & Q4 Actuals | January - June 2025

- Tracked room blocks for conventions, conferences, sports & industry events: 7,404
- Based on data from 13 conferences, conventions, and youth sporting events
- Estimated room night revenue: **\$1.47 million** (using 12-month ADR average: \$191)

### Public Transit Revenue Generated

FY25 Actuals through March 9, 2025 & Estimates March 10 - June 30, 2025

- Tahoe Blue Event Center Attendance: 183,955
- Total Events: 103
- Total Event Days: 154
- Microtransit Revenue Generated: \$735,820

In addition to Lake Link, TTD has added service for public ticketed events with pickups/drop-offs at the Kingsbury Transit Center, Wildwood Avenue Ski Run Boulevard, Takela Avenue (Beach Retreat), LTCC Mobility Hub, Tahoe Keys Boulevard and the South Y Transit Center.

### FY26 Look Ahead

- 21 conferences confirmed with strong repeat business
- Additional events with no event cap including opportunity for up to four full house shows in the summer
- Tahoe Knight Monsters second season
- Grand Slam of Curling | November 4-9
- Additional Youth Sports Events
- Projecting Strong Concert Line-Up
- 2+ years of historical data to work with
- Potential for major college sporting event
- Potential to work with Douglas County on programming for other facilities















### Visitor Information Services

- Explore Tahoe Visitor Center in Heavenly Village
- Open Daily (except Thanksgiving & Christmas)
  - Al Travel Assistant Echo responds to questions 24hrs
- 36,000+ personal interactions & 1,400 phone inquiries
- Partner with Sierra NV Alliance Student Ambassador Program,
   US Forest Service & Heavenly Winter Trek & Ski with a Ranger



# Wedding Co-Op

- Opt-in marketing match for wedding venues
- Program in existence for over 30 years
- Mix of search engine, display, social, Wedding
   Wire and The Knot
- 587 qualified leads and RFP submissions
- 5,450 partner referrals (direct to website)





# LTVA.org B2B Website

LTVA.org is where we communicate with you, our partners. This site includes:

- Community Meetings Calendar
- Data & Statistics
- Partner Opportunities
- Event Promotion
- South Shore Bulletin sign up
- Press Releases

### **Partner Portal**

- Access and update your account listing, events, special offers, contacts
- Partner Bulletins (conference information) and Post Board
- Receive and respond to RFPs



### Fall Deals Promotion

This program enables properties to submit offers, such as a third night free, percentage discounts, or food, beverage, and activity discounts and waived resort fees.

- Target Period: Post-Labor Day (September 2) through mid November with the ability to extend as needed
- Target Markets: Drive markets including Las Vegas, Fresno, Bay Area, Sacramento, and potentially broader California

We may utilize some or all of the following channels to engage audiences:

- Website integration of promotional offer https://visitlaketahoe.com/special-offers/
- Include mention in monthly dedicated email blast to existing database
- · Standalone email blast to targeted segments within existing database
- Social media posts across established channels
- Public relations support
- Visit California and Travel Nevada placement opportunities
- Mention of Fall Deals in the following paid media placements:
  - Sunset social posts and/or newsletter sponsorship
  - Travelzoo email blast

